

Headlines



Pay Your Utility Bill Online at eRock

May 6, 2008

The City of Rock Island now offers customers the opportunity to pay bills online at the City's web site www.rigov.org. eRock is the City's official payment service.

"The City of Rock Island is pleased to offer this safe and convenient service for customers," commented John Phillips, City Manager.

Payments can be made by Visa, MasterCard, or electronic check. Payments are immediately posted as a pending payment to the customer's account. No service fees are charged to customers.

To get started, customers will need to have their utility bill handy, as account number and telephone number are needed to create an online account. Go to www.rigov.org, click on the "Online Services" button, and then click on "eRock."

In eRock, there are many other options available as well as making a payment including:
billing history, meter reading history, usage history, service information, balance history, and water and sewer rates.

For more information contact City of Rock Island customer service at 1528 Third Ave. or 309.732.2000 or eRock@rigov.org. Customer service hours are Monday through Friday from 7:30 a.m. to 5 p.m.